

QUALITY POLICY OF HEATHCOAT FABRICS LIMITED

Heathcoat Fabrics Limited is committed to ensuring constant customer satisfaction by delivering high quality textiles to an agreed specification, to the right place at the right time. This is achieved using up to date, efficient, innovative production and management techniques in partnership with customers, suppliers and the environment.

We have in place a management system, conforming to BS EN ISO 9001, to control activities and monitor customer satisfaction. This provides the framework both for establishing and regularly reviewing business objectives and for maintaining continual improvement in all processes and activities within the Company. The resources, training and necessary working environment are provided to enable every employee to participate and contribute in the search for this improvement.

The policy has been communicated to and is understood by all employees, is available on request and all constructive comments and suggestions are welcomed at any time. Its suitability and relevance to the business is reviewed regularly by management.



C G Harvie
Managing Director



G Marke
Quality Manager

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